

Data protection information

CLAAS Supplier Portal Purchasing

<https://supplier.claas.com/portal/claas/>

As of 10/09/2025

In the following data protection information, CLAAS KGaA mbH ("CLAAS") informs about the processing of your personal data when you visit our website <https://supplier.claas.com/portal/claas/>.

1) General data protection information

a) Name and contact details of the person responsible

Responsible body is:

CLAAS KGaA mbH

Mühlenwinkel

133428 Harsewinkel, Germany

E-mail: infoclaas@claas.com

(hereinafter referred to as 'CLAAS' or 'we')

Name and contact details of the UK representative of the controller

The representative of the responsible person in the UK is:

Trevor Tyrell

c/o CLAAS UK Ltd

Saxham, Bury St Edmunds, Suffolk,

United Kingdom

b) Contact details of the data protection officer

The Data Protection Officer shall be reached by:

CLAAS KGaA mbH

e.g. Group Data Protection Officer

Mühlenwinkel 133,428 Harsewinkel

Germany

group.dpo@claas.com

You can assert your data subject rights via privacy@claas.com.

c) Storage time

CLAAS will only retain your personal data for as long as it is necessary to achieve the purpose for which it was collected or processed. If necessary, CLAAS will retain your data for the duration of the business relationship.

In addition, CLAAS will retain your personal data to the extent and for as long as necessary to fulfil contractual or legal obligations. Thus, CLAAS processes your data to fulfil commercial or tax law proof and storage obligations.

If the data is no longer necessary for the fulfilment of contractual or legal obligations, they are regularly deleted, unless you have given CLAAS consent to the processing of your data and/or the further processing is required on the basis of our legitimate interests, e.g. to defend against legal claims in legal disputes. When processing data for defence against legal claims in litigation, the storage period also

depends on the statutory limitation periods. In this case, the processing is restricted, i.e. restricted to the minimum necessary for this purpose and blocked for other purposes.

d) Transmission to third countries

To the extent that CLAAS transfers your personal data itself or through service providers in countries outside the European Union, CLAAS complies with the special requirements of Art. 44 et seq. GDPR for this purpose and also obliges our service providers to comply with these regulations. CLAAS will therefore only transfer your data to countries outside the European Union subject to the level of protection guaranteed by the GDPR. This level of protection is ensured in particular by an adequacy decision of the EU Commission or by appropriate guarantees in accordance with Art. 46 GDPR (in particular by agreeing on so-called EU standard contractual clauses). In addition, data transmission is possible in exceptional cases on the basis of Art. 49 para. 1 GDPR.

If we base the processing of data by recipients without an adequate level of data protection solely on your consent, we point out that the following risks exist: There may not be sufficient regulations to adequately protect your personal data, there is no data protection supervisory authority, the enforcement of your data protection rights is made more difficult or is disregarded, there is no control over the further processing and transmission of the data to third parties.

e) Obligation to provide personal data

You are not legally or contractually obliged to provide your data.

f) Data subjects' rights

In accordance with Art. 15 GDPR, you have the right to receive information about the data stored about you. Should incorrect personal data have been processed, you have the right to rectification in accordance with Art. 16 GDPR. If the legal requirements are met, you can demand the deletion or restriction of the processing and object to the data processing (Articles 17, 18 and 21 GDPR). According to Art. 20 GDPR, you can assert the right to data portability in the case of data processed automatically on the basis of your consent or a contract with you.

Information about your right of objection under Art. 21 GDPR

You have the right to object at any time to the processing of personal data concerning you which is carried out on the basis of Art. 6 (1) (f) GDPR (data processing on the basis of a balance of interests), for reasons arising from your particular situation.

CLAAS processes your personal data for direct marketing purposes. You have the right to object at any time to the processing of data concerning you for such advertising purposes.

Right to withdraw your consent according to Art. 7 (3) GDPR

If you have consented to the processing of your personal data, you have the right to revoke your consent at any time. Revoking your consent does not affect the legality of the processing carried out on the basis of your consent until the revocation.

You can assert your rights against CLAAS using the contact details above.

If you assert data protection rights of data subjects, we process your data for the fulfilment of our legal obligations in accordance with Art. 6 para. 1 sentence 1 lit. c GDPR in conjunction with Art. 15-22, 12 para. 3-6 GDPR and Art. 7 para. 3 GDPR.

If you believe that data processing violates data protection law, you have the right to complain to a data protection supervisory authority of your choice.

g) Legal bases

A legal basis is required for the lawful processing of your personal data. In particular, the following legal bases may be considered:

- Art. 6 para. 1 sentence 1 lit. a GDPR: You have given your consent to the processing of your personal data.
- Art. 6 para. 2 S. 1 lit. b GDPR: The processing is necessary for the performance of a contract to which you are a party or for the implementation of pre-contractual measures which take place on your request.
- Art. 6 para. 1 sentence 1 lit. c GDPR: The processing of your personal data is necessary to fulfil a legal obligation to which CLAAS is subject.
- Art. 6 (1) sentence 1 lit. f GDPR: The processing is necessary to safeguard the legitimate interests of CLAAS or a third party, unless your interests or fundamental rights and freedoms, which require the protection of personal data, outweigh them.

2) Special data protection information

The CLAAS Supplier Portal (hereinafter referred to as the "Portal") is a web-based platform intended to serve various purposes for both CLAAS and the user. The portal is primarily used for managing supplier relationships, procurement and contract awarding, and quality management. The data processing procedures involving personal data that occur in this context are explained in more detail below.

a) Categories of personal data

- Date and time of access
- Time zone difference to Greenwich Mean Time (GMT)
- IP address
- Hostname of the accessing computer
- Website from which the website was accessed
- Website accessed via the website (content of the request)
- Pages visited on the website
- Message whether the retrieval was successful
- Amount of data transferred
- Information about the browser type, language and version used
- Operating system
- Personal identification data (e.g. title, first name, last name)
- Contact details (e.g. email address, telephone number)

b) Purposes, legal bases

- **Provision of the portal**, Art. 6 (1) (b) GDPR
- **Ensuring the functionality of the portal and the security of information technology systems**, Art. 6 (1) (f) GDPR, legitimate interest: Ensuring the functionality and security of information technology systems
- **Registration for the supplier portal with the subsequent allocation of a guest account or extended access to the portal including access data with which various functions of the portal can be accessed as part of a single sign -on procedure**, Art. 6 (1) (b) GDPR and Art. 6 (1) (f) GDPR, legitimate interest: exchange of business-relevant information with which a contractual relationship is established or continued.
- **Supplier relationship management, in particular master data management**, Art. 6 (1) (b) GDPR and Art. 6 (1) (f) GDPR, legitimate interest: Establishment of an effective and up-to-date supplier management system.
- **Communication via the portal, in particular processing of information requests (Request for Information (RFI))**, Art. 6 (1) (b) GDPR and Art. 6 (1) (f) GDPR, legitimate interest: improvement of our business processes .
- **Placement and processing of requests for quotation (request for quotation (RFQ))**, Art. 6 Para. 1 S. 1 lit , f GDPR, legitimate interest: improvement of our business processes.

- **Logistics processing, in particular the possibility of tracking orders or order and delivery plans as well as transports** , Art. 6 (1) (b) GDPR and Art. 6 (1) (f) GDPR, legitimate interest: improvement of our business processes
- **Quality and project management**, Art. 6 (1) (f) GDPR, legitimate interest: Effective handling of complaints and general communication between CLAAS and its suppliers within the framework of quality management, for example in the context of APQP (Advanced Product Quality Planning) and PPAP (Production Part Approval Process)
- **Certificate of arrival**,
Within the EU, the "certificate of entry of the goods of an intra-community supply into another EU member state" is a mandatory requirement for every supplier in order for intra-community supplies to be classified as exempt from VAT. CLAAS provides goods receipt information to the system, which creates the certificate based on this data . Users can download these documents via the platform. Article 6 (1) (f) GDPR, legitimate interest: improving our business processes.
- **Reporting**, Art. 6 (1) (f) GDPR, legitimate interest: improving our business processes.
- **Document exchange** , , Art. 6 (1) (b) GDPR and Art. 6 (1) (f) GDPR, legitimate interest: improvement of our business processes.

c) Categories of recipients

- **Carefully selected service providers.** Service providers commissioned by us to support us in the implementation of the business relationship
- **Data transfers within the CLAAS Group.** We transfer your data to other companies within the CLAAS Group or grant them access to your data. This is done for administrative purposes, to initiate a contract at your initiative, or to fulfill contractual obligations.
- **Data transfers to third parties with whom CLAAS has an ongoing business relationship** (e.g. CLAAS service providers)
- **Public bodies and institutions (e.g. public prosecutor's office, police, tax authorities, data protection supervisory authority)**, provided and to the extent that the legal requirements are met

d) Origin of the data

CLAAS processes personal data that:

- **we have received from you**
- **we receive from companies of the CLAAS Group**
- **we receive from third parties with whom we have a business relationship**